



Corporate Capabilities Statement

RightDirection Technology Solutions, LLC (RDTS) is SBA 8(a) certified, Service-Disabled Veteran-Owned Small Business (SDVOSB), HUBZone, Small Disadvantaged Business headquartered in Baltimore, Maryland. RDTS executes operations based on mature business and agile technology methodologies that contribute to our corporate certifications, including: the Maryland Minority Business Enterprise/Disadvantaged Business Enterprise (MBE/DBE), Veteran Institute for Procurement Graduate (VIP), Virginia Small, Women-owned, and Minority-owned Business (SWaM), ISO9001:2015; ISO/IEC 20000-1:2011; ISO/IEC 27001:2013 Certified, CMMI Level 2 Appraised for DEV & CMMI Level 3 Appraised for SVC. RDTS provides the flexibility & efficiency of a small business, with the fully developed systems & processes, depth of experience, and financial stability of a large corporation. Our team's extensive hands-on experience and past performance in program and help desk management, systems and software engineering, IA/C&A, custom software development, business process re-engineering, acquisition & logistics and customer service support, staff augmentation, computer and network operations, systems and security administration, and providing high quality, customer-focused services to Federal, State and Local Government and commercial customers. We are committed to providing a wide array of high quality end-to-end IT solutions by leveraging a powerful combination of the industry best practices and leading standards, maximizing our people, processes, and partnerships to offer the best solution for each customer. Our federal customers include the Department of State (DOS), Department of Interior (DOI), Department of Treasury, Department of Defense (DOD), and Defense Logistics Agency (DLA).



Services

- ✓ IT Service Management (ITSM)
- ✓ Program Management
- ✓ Financial Management
- ✓ Lean Six Sigma (LSS)
- ✓ Database Management
- ✓ Network/Systems Engineering
- ✓ Independent Verification & Validation (IV&V) Services
- ✓ Information Assurance Software
- ✓ System Design Development and Testing & Lifecycle Services
- ✓ Help Desk, Call Center, and Service Desk Support

Employee Qualifications

- Certified HDI
- ITIL and ITSM Service Management
- Project Management Professionals (PMP)
- Certified Oracle Professionals
- Certified Microsoft System Administrators
- Certified Microsoft System Engineers
- Certified Microsoft Desktop Support Technicians
- Certified Cisco Network Associates and Engineer
- Certified Software Test Engineers
- Certified Sun Programmers and Developers
- Certified Information Systems Security Professionals (CISSP)

Contract Vehicles

GSA Schedule Holder IT-70-GS35F237AA
 GSA 8(a) STARS II - GS00Q17GWD2058
 SEAPORT-E - N00178-14-D-7472
 CIO-SP3 SB Contract # HHSN316201800033W (SDVOSB)
 eFast - DTFAWA-13-A-00074



NAICS Codes

541611 ADMINISTRATIVE MANAGEMENT AND GENERAL MANAGEMENT CONSULTING SERVICES

518210 DATA PROCESSING, HOSTING, AND RELATED SERVICES
519120 LIBRARIES AND ARCHIVES
541211 OFFICES OF CERTIFIED PUBLIC ACCOUNTANTS
541219 OTHER ACCOUNTING SERVICES
541330 ENGINEERING SERVICES
541430 GRAPHIC DESIGN SERVICES
541511 CUSTOM COMPUTER PROGRAMMING SERVICES
541512 COMPUTER SYSTEMS DESIGN SERVICES
541513 COMPUTER FACILITIES MANAGEMENT SERVICES
541519 OTHER COMPUTER RELATED SERVICES
541612 HUMAN RESOURCES CONSULTING SERVICES
541613 MARKETING CONSULTING SERVICES
541614 PROCESS, PHYSICAL DISTRIBUTION, AND LOGISTICS CONSULTING SERVICES
541618 OTHER MANAGEMENT CONSULTING SERVICES
541690 OTHER SCIENTIFIC AND TECHNICAL CONSULTING SERVICES
541720 RESEARCH AND DEVELOPMENT IN THE SOCIAL SCIENCES AND HUMANITIES
541930 TRANSLATION AND INTERPRETATION SERVICES
541990 ALL OTHER PROFESSIONAL, SCIENTIFIC, AND TECHNICAL SERVICES
561210 FACILITIES SUPPORT SERVICES
561320 TEMPORARY HELP SERVICES

561410 DOCUMENT PREPARATION SERVICES
561421 TELEPHONE ANSWERING SERVICES
561431 PRIVATE MAIL CENTERS
561499 ALL OTHER BUSINESS SUPPORT SERVICES
561599 ALL OTHER TRAVEL ARRANGEMENT AND RESERVATION SERVICES
611420 COMPUTER TRAINING
611430 PROFESSIONAL AND MANAGEMENT DEVELOPMENT TRAINING
561422 TELEMARKETING BUREAUS AND OTHER CONTACT CENTERS
621111 OFFICES OF PHYSICIANS (EXCEPT MENTAL HEALTH SPECIALISTS)
624190 OTHER INDIVIDUAL AND FAMILY SERVICES
921190 OTHER GENERAL GOVERNMENT SUPPORT
323111 COMMERCIAL PRINTING (EXCEPT SCREEN AND BOOKS)
334111 ELECTRONIC COMPUTER MANUFACTURING
334112 COMPUTER STORAGE DEVICE MANUFACTURING
334118 COMPUTER TERMINAL AND OTHER COMPUTER PERIPHERAL EQUIPMENT MANUFACTURING
334290 OTHER COMMUNICATIONS EQUIPMENT MANUFACTURING
334310 AUDIO AND VIDEO EQUIPMENT MANUFACTURING
492110 COURIERS AND EXPRESS DELIVERY SERVICES
493110 GENERAL WAREHOUSING AND STORAGE
511210 SOFTWARE PUBLISHERS

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